

STAGES OF REHOMING

1. The potential borrower completes an application form. If possible we will email this to you or you can download it directly from our website.
2. On receipt, application forms are reviewed and any potentially compatible horses identified. We will acknowledge receipt of application via email and the details will be added to our database. There may not be an immediate match, however, applications will be reviewed as new horses become available. We will keep your details for 6 months.
3. If potential matches are found we will call to discuss possible horses and talk through suitability for your requirements and facilities.
4. The initial viewing will be for you to meet and handle the prospective equines. This will include a handling assessment.
5. If a potential horse is matched to you then a pre-borrowing home visit will be made to the premises where the horse will be kept to ensure it meets the horse's individual needs. During this visit we will go through our loan agreement, delivery charges and loan donation.
6. Once a horse has been chosen, subsequent visits may be required to help develop some familiarity with the horse's character. This will be dependent on the individual horse and borrower.
7. Arrangements will be made for delivery/pick up. Payment of loan donation and delivery charges are made in advance. All donations may be gift aided and are non-refundable.
8. We will visit the horse in the first few months to ensure all is well, ongoing support will be provided by our equine field officers. Frequency of visits will be dependent upon the individual horse and borrower.